



September 18-19, 2018
The Park Vista
Gatlinburg, Tennessee





Schedule At A Glance

Monday, September 17, 2018

4:00pm - 6:00pm Registration Desk Open

Tuesday, September 18, 2018

7:30am Registration Desk Open

8:00am - 9:00am Networking, Partner Education

9:00am - 12:00pm General Session

Welcome /Introduction of Elected Officials

Opening Presentation

Panel Presentations / Discussion

12:00pm Lunch / Speaker

Don Dare, WATE 6 On Your Side Investigator Reporter

1:30pm- 3:00pm Best Practice Workshops

1. Implementing the Lichtenberg Financial Decision Tracker Into Your Practice
2. Building Community Capacity for Protecting Elders in Nursing Homes
3. Elder Abuse Awareness Training for EMS
4. Ethics & Professionalism Issues in Cases with Elder Victims, Clients & Witnesses
5. Tools for Investigating and Responding to Financial Exploitation
6. Innovating Elder Abuse Investigations
7. Prosecution of Elder Abuse Using a Community Response Effort

3:15pm - 4:45pm Best Practice Workshops

Ethics & Professionalism Issues in Cases with Elder Victims, Clients & Witnesses

Enjoy the evening on your own in Gatlinburg!

Wednesday, September 19, 2018

7:30am Registration Desk Open

8:00am - 8:30am Breakfast, Networking, Partner Education

8:30am—12:30pm General Session

Opening Presentation

Keynote Speaker Presentations

12:30pm Adjourn

General Session



Tuesday, September 18, 2018 - 9:00am - 12:00pm
Tennessee Ballroom

Welcome

9:00am - 9:45am

Introduction of Elected Officials

Opening Presentation



National Perspectives on Elder Abuse Prosecution

Paul Greenwood

Recently Retired Deputy District Attorney
San Diego County, California



Jim Shulman

Executive Director
Tennessee Commission on Aging and Disability

Panel Presentation / Discussion

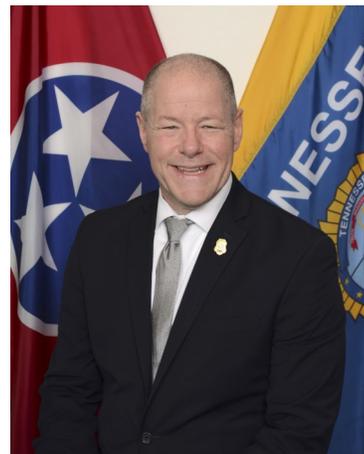
9:45am - 12:00pm

Moderated by Paul Greenwood



Dr. Peter Lichtenberg

Director
Institute of Gerontology &
Merrill Palmer Skillman Institute
Wayne State University



David Rausch

Director
Tennessee Bureau of Investigation



General Session

Panel Presentation / Discussion Continued



Renee Bouchillon

Director
Adult Protective Services
TN Department of Human Services



Andrea Kline

Assistant District Attorney General
Office of the District Attorney General
6th Judicial District, Knox County, TN



Laura Brown

General Counsel
TN Commission on Aging & Disability



Darrell Griffin

Sergeant
Knoxville Police Department
City of Knoxville, TN



Kim Bohannon

Vice-President
Compliance & Risk Management
Knoxville TVA Employees Credit Union



Katie Knutsen

EMS Lieutenant / Coordinator
Gatlinburg Fire Department

Lunch / Speaker



Tuesday, September 18, 2018 - 12:00 - 1:30pm

Tennessee Ballroom



Don Dare
Consumer/Investigative Reporter
WATE-TV, Knoxville, Tennessee

Buffett Lunch - 12:00pm
Luncheon Speaker - 12:30pm

Best Practice Workshops

Tuesday, September 18, 2018 - 1:30pm - 3:00pm

Innovating Elder Abuse Investigations

**Presenter: Darrell Griffin, Sergeant, Knoxville Police Department
City of Knoxville, TN**

Garden
View A/B



The Knoxville Police Department, in collaboration with the Knox County Sheriff's Office, as well as several other agencies, partnered to work within a Department of Justice grant to train officers in Knox County on a collaborative community response when dealing with cases of suspected elder abuse and neglect. Learn about the development of a CCR, its protocol, and how to work with other first responders to minimize trauma to elder victims and scene preservation and documentation.

Prosecution of Elder Abuse Using A Community Response Effort

**Presenter: S. Joanne Sheldon, Assistant District Attorney General
4th Judicial District Attorney General's Office**

Garden
View C/D



This session will offer an overview of the different types of abuse to assist prosecutors, how ageism is masking the systematic abuse of our elderly, and how to protect future victims by utilizing the abuse registry. Sheldon will also share how first responders are the key for litigation, how to recognize cognitive issues and how to overcome them, and how they may assist in corroborating victim's abuse and to be their voice when they refuse to testify out of fear. Additionally, understand how to treat the case as a homicide when you have an uncooperative victim, teach first responders and law enforcement how to properly document their reports, information about existing laws, new laws and VAPIT, plea negotiations and trial issues, organizations that exist to assist your victim, and where the law is heading.



Best Practice Workshops

Tuesday, September 18, 2018 - 1:30pm - 3:00pm

Implementing the Lichtenberg Financial Decision Tracker into your Practice

Presenter: Dr. Peter Lichtenberg, Wayne State University

Eligible for 1.5 Ethics Hours

TN Ball Room



At the 2016 NAPSA conference, Dr. Peter Lichtenberg introduced his new tool for assessing financial decision making. Since that time, the tool has been validated and implemented by Adult Protective Services in six (6) counties across five (5) states. This workshop will provide training so that this 10-item screening tool can be used by attendees in their work with older adults. He will also address the training and interpretation help available on www.olderadultnestegg.com Case studies will illustrate the use of the tool and its impact on the lives of older adults.

Ethics & Professionalism Issues in Cases with Elderly Victims, Clients, & Witnesses

Presenter: Del Holley, Assistant District Attorney General

Office of the District Attorney, 6th Judicial District, Knox County, TN

Eligible for 1.5 Ethics Hours

Mountain View B



Cases with elderly victims, clients, and witnesses present a range of potential ethical issues for attorneys, their support staff members, investigators, and law enforcement officers involved in the investigation, pre-trial preparation, and litigation of the dispute. This presentation will identify some of the ethics and professionalism concerns that might arise. It will also analyze the application of the Tennessee Rules of Professional Conduct, cases interpreting the Rules, and relevant Tennessee Code Annotated provisions to help attorneys avoid or respond appropriately to such problems.

Building Community Capacity for Protecting Elders in Nursing Homes

Presenters:

Chelsea Ridley, Director

Jacy Weems, Assistant Director

Civil Monetary Penalty Reinvestment Quality Improvement Program

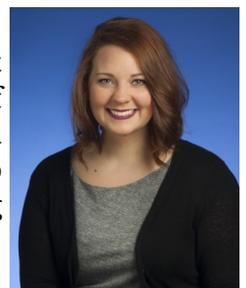
Tennessee Department of Health

Eligible for 1.5 Ethics Hours

Garden View E



The Civil Monetary Penalty Reinvestment Quality Improvement Program funds projects to improve quality of life and quality of care of nursing home residents. Participants will be empowered to identify needs, build community capacity, and develop projects to protect and improve health outcomes of nursing home residents.



Best Practice Workshops



Elder Abuse Awareness Training for EMS

Presenters:

Katie Knutsen, EMS Lieutenant / Coordinator, Gatlinburg Fire Department
Chris Knutsen, Training Officer, Pigeon Forge Fire / Rescue Department

***Mountain
View A***



This presentation will discuss situational awareness when responding to calls involving elderly and vulnerable adults, assessing patients for cognitive difficulties, caregiver red flags, ageism masking abuse, documentation of reports, multiple “call-outs” to the same location, and better practice in not re-victimizing the victim. Learn about the signs of elder abuse, increase understanding of cognitive issues, provide a quicker evaluation of a caregiver who may be an abuser, document and formulate better record keeping for patient care and future litigation, and minimize re-victimization.



Tools for Investigating and Responding to Financial Exploitation

Presenter: Kimberly Bohannon, Vice-President

Compliance & Risk Management, Knoxville TVA Employees Credit Union

***Mountain
View C/D***



Financial institutions in TN now have two laws to combat financial exploitation: 1) The Elderly and Vulnerable Adult Financial Exploitation Prevention Act; and 2) The Federal Economic Growth, Regulatory Relief, and Consumer Protection Act. Learn how your financial institution or organization can utilize these laws to protect against financial exploitation. The program will include: components of the new federal and state laws, tips and techniques for investigating financial exploitation within your bank or credit union, tools for training staff members, how to implement the new “pause” law, responding to records requests, and working with law enforcement & APS.

Best Practice Workshops - 3:15 - 4:45

Ethics & Professionalism Issues in Cases with Elderly Victims, Clients, & Witnesses

Presenter: Del Holley, Assistant District Attorney General

Office of the District Attorney, 6th Judicial District, Knox County, TN

Eligible for 1.5 Ethics Hours - Repeat of 1:30pm Session

***Mountain
View B***



Cases with elderly victims, clients, and witnesses present a range of potential ethical issues for attorneys, their support staff members, investigators, and law enforcement officers involved in the investigation, pre-trial preparation, and litigation of the dispute. This presentation will identify some of the ethics and professionalism concerns that might arise. It will also analyze the application of the Tennessee Rules of Professional Conduct, cases interpreting the Rules, and relevant Tennessee Code Annotated provisions to help attorneys avoid or respond appropriately to such problems.



General Session

Wednesday, September 19, 2018 - 8:30am - 12:30pm
Tennessee Ballroom

Opening Presentation - 8:30am - 9:00am



National Perspectives on Elder Abuse Prosecution

Paul Greenwood, Recently Retired Deputy District Attorney
San Diego County, California

Keynote Speakers - 9:00am - 12:30pm

**Lance Robertson, Assistant Secretary for Aging
Administration for Community Living**



Elder Justice: It's Everyone's Business

Elder justice is everyone's business and elder abuse, neglect and financial exploitation can happen to anyone, but we can stop it by joining together to build up our communities to prevent and immediately respond to elder abuse. We can succeed by focusing on a broad social structure that supports elders, their family members, loved ones, and caregivers. Assistant Secretary Robertson will address what is being done at ACL and across the federal government to support this vision and how everyone can be involved in preventing and responding to elder abuse to empower those who experience abuse to become survivors.

General Session



**Greg Gonzales, Commissioner
Tennessee Department of Financial Institutions**



The Commissioner will give observations of the financial institutions environment, and efforts to implement the recent financial protection law in Tennessee.

**Dr. Peter Lichtenberg, Director
Institute of Gerontology & Merrill Palmer Skillman Institute
Wayne State University**



***Financial Exploitation of Older Adults:
The Dark Side of Financial Capacity Issues***

This presentation will explore the ways that early Alzheimer's disease, financial decision making capacity, and financial exploitation intersect. Dr. Lichtenberg will review the patterns of cognitive functioning in normal aging and early dementia as well as traditional approaches to the assessment of financial capacity. A new conceptual model and measure, and new scaled will be introduced.

**Wallace Bowden, Postal Inspector
United States Postal Inspection Service**



Fraud Awareness for Senior Citizens

Mr. Bowden will discuss the trends in mail fraud, its effect on the elder and vulnerable adult population, and what the United States Postal Service is doing to address the issues.



Continuing Education

ATTORNEYS:

The CLETN has approved a total of:

9.5 General Continuing Legal Education (CLE) Hours

Including 3.0 Hours Dual / Ethics

Please note that you must attend two of the workshop sessions listed on page 6 to receive the 3.0 Ethics Hours. General Holley will be repeating his Ethics workshop from 3:15pm - 4:45pm for those wishing to seek the full 3.0 Ethics hours.

*Please make sure to sign in with your name and BPR number
at the CLE table, found at the Registration desk.*

LAW ENFORCEMENT:

The Tennessee Peace Officers Standards and Training (P.O.S.T.) Commission has approved this conference for P.O.S.T. Credits. The Course Number and Hours can be found on the P.O.S.T. Form in your registration packet.

In order to receive P.O.S.T. Credit, please mail your completed form with a copy of your certificate of attendance and copy of curriculum (program) to:

Tennessee Peace Officers Standards and Training (P.O.S.T.) Commission

Attention: POST Credit Request

3025 Lebanon Road

Nashville, TN 37214-2217

EMERGENCY MEDICAL SERVICES:

Approved by the TN Department of Health Office of EMS for 7.25 continuing education hours in the category of Cardiac, Medical, and Trauma

ALL ATTENDEES:

This Conference is eligible for 9.5 Continuing Education Hours.

Certificates of Attendance are found in your registration packet.

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Thank you to the 2018 TNEJC Planning Committee

Kimberly Bohannon

Knoxville TVA Employees Credit Union

Renee Bouchillon

Adult Protective Services, DHS

Laura Brown

TN Commission on Aging and Disability

Margaret Chuinard

Tennessee Bureau of Investigation

Sheila Franklin

Tennessee Credit Union League

Rebecca Kelly

AARP Tennessee

Wanda King

Tennessee Department of Public Health

Amber Lovelady

Department of Commerce & Insurance

S. Joanne Sheldon

4th Judicial District Attorney General's Office

Alan Smith

Department of Financial Institutions

Valerie Smith

Tennessee Bureau of Investigation

Bill Tolley

AARP Tennessee

Janice Wade-Whitehead

Alzheimer's Tennessee

Honorable Lisa Zavogiannis

TN District Attorneys General Conference

East TN Area Agency on Aging & Disability

Aaron Bradley

Tracy Armstrong

John Bender

Dottie Lyvers

Denise West



Faculty Biographies

Kimberly Bohannon, Vice-President, Compliance & Risk Management Knoxville TVA Employees Credit Union

Kim is the Vice President of Compliance and Risk Management for Knoxville TVA Employees Credit Union. As the VP of Compliance and Risk Management, Kim analyzes laws and regulations, manages the Anti-Money Laundering Bank Secrecy Act program, and oversees the Credit Union's Risk Management and Financial Security Department. In 2014, she presented testimony to the Governor's Elder Abuse Task Force regarding the impact of elder financial exploitation in TN and in 2016 she appeared as a guest panelist on behalf of financial institutions on the Nashville PBS show Aging Matters which explored the elder abuse crisis. She is a certified Credit Union Compliance Expert, Bank Secrecy Act Compliance Specialist, and a member of the International Association of Financial Crimes Investigators.

Renee Bouchillon, Director, Adult Protective Services Tennessee Department of Human Services

Renee Bouchillon has worked in the protective services field for almost 20 years, and currently serves as the Director of Adult Protective Services (APS), with responsibility of statewide operations of the APS program. She has held several different positions throughout her APS career which include being promoted to APS Field Supervisor, APS Program Coordinator, and APS Program Supervisor. While Program Supervisor for Middle TN she was additionally appointed to fill the role of Acting Director for Adult Protective Services. Renee is very active with community partners and enthusiastically participates on several councils and boards. Renee holds a Master of Arts degree in Counseling from Trevecca Nazarene University & a Graduate Certificate in Gerontology from MTSU.

Wallace Bowden, Postal Inspector United States Postal Inspection Service

Wallace Bowden has served as a Postal Inspector for 24 years. Inspector Bowden has experience in the following areas of investigation: dangerous mail, post blast investigations, mailing of controlled substances, child exploitation, fraud, assaults and threats of postal employees, robberies and burglaries. Inspector Bowden has also served on the protection detail for the Postmaster General and the Postal Board of Governors. Inspector Bowden participates in the US Attorney's Identity Theft Task Force and Suspicious Activity Report working group.

Laura Brown, General Counsel Tennessee Commission on Aging and Disability

In her capacity as General Counsel for the Tennessee Commission on Aging and Disability as well as the State Legal Assistance Developer and Elder Rights director, Laura Brown serves as an advocate for some of Tennessee's most vulnerable adults. She holds a Juris Doctorate degree from the University of Tennessee College of Law, a Master of Arts in Civic Leadership from Lipscomb University and a Bachelor of Science degree in English Education from the University of Tennessee at Chattanooga. Ms. Brown is currently enrolled as a doctoral candidate in the University of Tennessee at Chattanooga PhD program in Learning and Leadership (Public Policy). Ms. Brown has both professional and personal experience dealing with the needs and rights of elders and vulnerable adults. Ms. Brown is a trained mediator and seasoned educator and she has extensive experience in healthcare related litigation.

Faculty Biographies



Don Dare, Consumer/Investigative Reporter WATE-TV, Knoxville, Tennessee

Don Dare is the Consumer/Investigative Reporter for WATE-TV in Knoxville, Tennessee. Mr. Dare is a veteran and has earned a Master of Arts in Journalism from the University of Georgia, and a Bachelor of Arts in Speech-Theater from North Carolina Wesleyan College. Don has been a television news reporter for more than 40 years, and since joining WATE-TV in 1996, he has become one of the community's leading voices seeking justice for vulnerable adults as many of his news stories center on issues faced by seniors and other vulnerable adults throughout the East Tennessee area. Mr. Dare has been the recipient of numerous awards including an Emmy & the prestigious Murrow Award for Investigative Reporting from Radio-Television News Directors Assoc.

Greg Gonzales, Commissioner Tennessee Department of Financial Institutions

Greg Gonzales is the 18th commissioner of the Tennessee Department of Financial Institutions, who began serving in this role in 2005, and was reappointed by Governor Bill Haslam. In this position, he serves as Tennessee's chief regulatory officer of all state-chartered depository and licensed non-depository financial institutions. Additionally, he has served as assistant commissioner and general counsel for the department. He serves as Chairman of the State Liaison Committee that incorporates the state supervisory perspective into the Federal Financial Institutions Examination Council, and currently serves on the Board of Directors of the Tennessee Financial Literacy Commission. Gonzales also currently serves on a national task force studying how new technologies are affecting the U.S. payment systems. He graduated Cum Laude in Cursu Honorum with a bachelor's degree from Tennessee Technological University, and earned a law degree from the University of Tennessee.

Paul Greenwood, Recently Retired Deputy District Attorney San Diego, California

Paul Greenwood is a recently retired Deputy District Attorney for the San Diego District Attorney's Office. He has been in practice for more than 35 years. He spent 10 years in England as a barrister and solicitor before relocating to San Diego in 1991. He joined the San Diego DA's office in 1993, and started the Elder Abuse Prosecution Unit in January 1996. Under his leadership, the unit has grown to a team of twelve. He has also been involved in the prosecution of over 500 felony elder abuse cases. Mr. Greenwood is currently Co-Chair of California's District Attorneys Elder Abuse Committee, and is an elected board member of the National Committee for the Prevention of Elder Abuse. He assisted with drafting Elder Abuse legislation for California Evidence Code sections 1380 and 1109.



Faculty Biographies

Darrell Griffin, Sergeant Knoxville Police Department

Sergeant Darrell Griffin began his career with the Knoxville Police Department in 1996 as a Police Cadet after serving as a Police Explorer for 4 years. He has served in various roles during his career including: Field Training Officer/Sergeant, Marine Patrol, Search and Rescue Team, Mobile Field Force, Reconstructionist, Inspections Unit, Less Lethal/Chemical Munitions Instructor. He was assigned to the Special Crimes Unit in October 2010 where he oversees investigations relating to: Child Abuse, Domestic Violence, Human Trafficking, Elder Abuse, and Missing Persons.

Del Holley, Assistant District Attorney General Office of the District Attorney, 6th Judicial District, Knox County, TN

Del Holley has been employed by the Knox County District Attorney General's Office since July 1, 1994. General Holley received his Bachelor of Arts degree in Speech Communication from Auburn University, and his Doctor of Jurisprudence degree from the University of Tennessee College of Law. Since September 2010, he has been assigned to the Felony Division of General Sessions Court, and currently is the Senior Assistant on the team. In October 2016, Governor Bill Haslam appointed General Holley to a six-year term as a member of the Tennessee Commission on Aging and Disability. General Holley also serves as Parliamentarian for the East Tennessee Council on Aging and Disability. He served as chair and secretary of the Tennessee Vulnerable Adult Coalition, a group spearheading a state-wide effort to combat elder abuse and other offenses perpetrated against vulnerable adults. He has been a member of Knox County Elder Justice Coalition and served as chairperson of the East TN Elder Justice Coalition Executive Committee.

Andrea Kline, Assistant District Attorney General Office of the District Attorney, 6th Judicial District, Knox County, TN

Assistant District Attorney General Andrea Kline received her Bachelor of Arts Degree in Psychology from the University of Tennessee, and she obtained her Doctor of Jurisprudence Degree from the University of Tennessee College of Law. She is currently assigned to the Elder Abuse Special Prosecution Unit and established that Unit in the fall of 2014 at the direction of District Attorney General Charmé P. Allen. General Kline participates in the East Tennessee Elder Justice Coalition and the Tennessee Vulnerable Adult Coalition, and worked with both groups to co-author a statewide survey on the status of Elder Abuse in Tennessee. She established the state's first VAPIT (Vulnerable Adult Prosecution and Investigation Team). In addition to her duties as an Assistant DA, General Kline is the Legislative Liaison for the Knox County District Attorney's Office, and she is a member of the District Attorneys General Conference where she currently serves on the Elder Abuse Committee and the Legislative Committee.

Faculty Biographies



Chris Knutsen, Training Officer Pigeon Forge Fire / Rescue Department

Chris Knutsen is a 22-year veteran of the fire service. He is currently serving as the training officer for the Pigeon Forge (TN) Fire / Rescue Department. He is a FEMA instructor for Command and General Staff Functions for Local Incident Management Teams and is a member of the Tennessee Fire Chief's Association Mutual Aid System – Incident Management Team program. He has extensive incident management experience where he has served as Incident Commander, Operations Section Chief, Planning Section Chief or Logistics Section Chief on several large-scale, multi-agency incidents involving floods, wildfires, aircraft crashes, structure fires, conflagrations and technical rescues. He is currently pursuing a Bachelor's Degree in Public Safety Administration / Homeland Security from the University of Maryland.

Katie Knutsen, EMS Lieutenant / Coordinator Gatlinburg Fire Department

Katie Knutsen is a 8-year veteran in the fire and emergency medical services field. She is currently serving as the EMS Lieutenant / Coordinator with the Gatlinburg (TN) Fire Department. Katie is a Critical Care Paramedic and an Instructor Coordinator with the Tennessee Office of EMS. She is also an instructor through the National Association of EMT's and the American Heart Association which ranges in classes from basic life support to tactical casualty combat care. She is a member of the Region II EMS Directors Training Division. Katie has testified as a fact witness for the State during an attempted murder trial. She holds an Associate's Degree in Public Safety and is currently pursuing a Bachelor's Degree in Psychology from the University of Tennessee.

Dr. Peter Lichtenberg, Director The Institute of Gerontology and the Merrill Palmer Skillman Institute Wayne State University

Peter A. Lichtenberg, Ph.D., ABPP is the Director of The Institute of Gerontology and the Merrill Palmer Skillman Institute and Professor of Psychology at Wayne State University in Detroit, Michigan. He is particularly interested in the area of intersection between financial capacity and financial exploitation and finding ways to balance autonomy and protection for older adults. In 2013, he published the first nationally representative study on predictors of older adult scam victims. He recently completed the creation of the Lichtenberg Financial Decision Making Rating Scale, and the Lichtenberg Financial Decision Screening Scale. He has authored 7 books and over 200 scientific articles and book chapters in Geropsychology including being the senior editor for the American Psychological Association's *Handbook of Clinical Geropsychology*.



Faculty Biographies

David Rausch, Director Tennessee Bureau of Investigation

Director David B. Rausch earned his Bachelor of Arts in Political Science, and his Master of Science in Justice Administration, both from the University of Louisville. He served for 25 years in the Knoxville Police Department, from 1993 to 2018, and served his last 7 years as Chief of Police. In June 2018, Governor Bill Haslam appointed Rausch to serve as the 9th Director of the Tennessee Bureau of Investigation. Director Rausch is a graduate of several prestigious law enforcement and leadership training programs, and has served in leadership roles for numerous community and professional service organizations. Director Rausch has served as an advisor to legislators on the local, state, and federal level, including the Governor of Tennessee, members of Congress, Senators, and Executive Staff members to the past two Presidential administrations. He has helped draft, support, pass, and defeat significant legislation at all levels of government that impact the safety of communities.

Chelsea Ridley, Director-Civil Monetary Penalty Reinvestment Quality Improvement Program, Office of Patient Care Advocacy, Tennessee Department of Health

Chelsea Ridley has a Bachelor's of Science and Masters in Public Health from East Tennessee State University. Chelsea worked at the county level on tobacco cessation efforts before moving to Nashville to work on health initiatives at the Tennessee Department of Health in 2015. Chelsea began serving as the Director of the Civil Monetary Penalty Reinvestment Quality Improvement Program in November 2017, a program dedicated to improving the quality of care and quality of life of nursing home residents. In 2017, Chelsea was presented with the National Network for Public Health Institutes (NNPHI) Rising Star award recognizing her as an emerging leader in public health. Chelsea is a passionate advocate for the aging population and is dedicated to ensuring optimal health for all aging Tennesseans.

Lance Robertson, Administrator and Assistant Secretary for Aging Administration for Community Living

Lance Robertson was appointed to serve as Assistant Secretary for Aging and ACL's Administrator on August 11, 2017. His vision for ACL focuses on five pillars: supporting families and caregivers, protecting rights and preventing abuse, connecting people to resources, expanding employment opportunities, and strengthening the aging and disability networks. His leadership in the fields of aging and disability began in Oklahoma, where he served for 10 years as the Director of Aging Services within the state's Department of Human Services. Prior to that, he spent 12 years at Oklahoma State University, where he co-founded the Gerontology Institute and served as the executive director of the nation's largest regional gerontology association. Assistant Secretary Robertson earned his undergraduate degree from Oklahoma State University and a Master of Public Administration degree from the University of Central Oklahoma, and he is a veteran of the United States Army.

Faculty Biographies



S. Joanne Sheldon, Assistant District Attorney General 4th Judicial District Attorney General's Office

S. Joanne Sheldon is an Assistant District Attorney with the 4th Judicial District of Tennessee. ADA Sheldon holds a Bachelor's Degree in Accounting from Carson Newman College at Jefferson City, *cum laude*, and a Doctor of Jurisprudence Degree from the University of Tennessee at Knoxville. Currently, ADA Sheldon serves on the Elder Abuse Sub-Committee with the District Attorney General's Conference and is working with the Committee and the Community of the 4th Judicial District in establishing new laws to protect our elderly and vulnerable adults. She is a member of the Department of Justice Elder Abuse Task Force, and serves on the Tennessee Vulnerable Adult Coalition (TVAC) as Vice Chair. In February 2017 she transferred her obligations of CPIT for Cocke County, a position held since 2011, in order to focus on VAPIT for the 4th District and was recently asked to lead the Elder Abuse Prosecution Unit created by General James B. "Jimmy" Dunn which covers all four (4) counties in the District. At the local level, she is a member of Sevier ElderWatch, Newport ElderWatch and East Tennessee Elder Justice Coalition. ADA Sheldon is currently pursuing a Master's degree in Gerontology at the University of Southern California Davis School of Gerontology.

Jim Shulman, Executive Director Tennessee Commission on Aging and Disability

Jim Shulman currently serves as the Executive Director of the Tennessee Commission on Aging and Disability. In that role, Shulman has focused on using data to drive performance. Specific areas of focus have included senior meals and Medicare assistance. Efforts have also been initiated to find ways to increase the number of older Tennesseans that qualify for in-home care services. A graduate of Vanderbilt Law School, Shulman has served the State of Tennessee for over twenty years in a variety of different roles, both in the Executive and Legislative branches.

Jacy Weems, Assistant Director, Civil Monetary Penalty Reinvestment Quality Improvement Program, Tennessee Department of Health

Jacy Weems earned her Bachelors of Science in Public Health from East Tennessee State University with a concentration in Healthcare Administration. She accepted a fellowship with the Centers for Disease Control & Prevention after graduation and was stationed in Fort Myers, FL where she worked as an inspector of nursing homes as well as a grant-writer for low-income communities. Ms. Weems has worked for the State of Tennessee since late 2016 and most recently accepted her position as the Asst. Director of the Tennessee Civil Monetary Penalty Reinvestment Quality Improvement Program in February 2018. In her current role, she assists in the oversight of a \$29 million quality improvement program dedicated to improving the quality of life and quality of care of nursing home residents in Tennessee.



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T E N N E S S E E

TN4AD

Association of Area Agencies on Aging and Disability

TN4AD is a membership organization which includes the nine AAADs in Tennessee:

- First Tennessee AAAD
- Southeast Tennessee AAAD
- Greater Nashville AAAD
- Southwest AAAD
- Aging Commission of the Mid-South AAAD
- East Tennessee AAAD
- Upper Cumberland AAAD
- South Central AAAD
- Northwest AAAD

The mission of TN4AD is to assume a leadership role in efforts to improve the quality of life for older individuals, their caregivers, and other adults with disabilities, through strengthening the collaboration of the aging network with private and public agencies and organizations, and effectively advocating, coordinating, planning, training, and increasing resources.



Join TFA—Your Voice in Aging

-  Advocacy for Older Tennesseans
-  Annual Training Conference
-  Social Media & Newsletter Marketing
-  Networking Opportunities

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of Northeast TN, South Central TN
and Upper Cumberland



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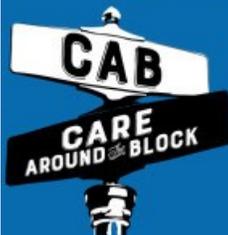


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ETAAD OFFERS THE FOLLOWING DIRECT SERVICES:

- Information & Assistance
- In-home Assessment
- Options Home Support Services
- Caregiver Support / Respite
- CHOICES Long Term Care Services
- State Health Insurance Support Program
- Elder Justice Coalition
- Public Guardianship
- Nursing Home Ombudsman
- Legal Assistance
- Health Promotion
- Transportation
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- County Senior Centers
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